

ABOUT THE PLAN

- March 2014: Business Plan Update
- Factsheet: Southern Electric Power Distribution (SEPD)
- Factsheet: Scottish Hydro Electric Power Distribution (SHEPD)

PROCESS & SUMMARY

- How we put this plan together and a summary of the contents
- What you said: Report on stakeholder engagement
- Assurance Report **Stakeholder Engagement**
- Assurance Report **Process and content of Business Plan**

CUSTOMER-
FACING
DOCUMENTS

EXPENDITURE

- Technical Appendix 08 **Our expenditure forecast**
- Technical Appendix 09 **Be efficient**

OUTPUTS

- Technical Appendix 02 **Be safe**
- Technical Appendix 03 **A reliable supply of electricity**
- Technical Appendix 04 **Get connected**
- Technical Appendix 05 **Listening to our customers and providing the service that they want**
- Technical Appendix 06 **Managing our environmental impact**
- Technical Appendix 07 **Be responsible: Our social obligations**

FINANCING

- Technical Appendix 10 **Efficiently financing our plans**
- Supporting Paper **Financial model summary: SEPD**
- Supporting Paper **Financial model summary: SHEPD**

MANAGING RISK & UNCERTAINTY

- Technical Appendix 01 **About electricity distribution networks: now and in the future**
- Technical Appendix 11 **Efficiently managing risk**

CORE NARRATIVE

Technical Appendix 12 **Making innovation happen**

ASSURANCE REPORTS

INDEPENDENT EVIDENCE

SUPPORTING PAPERS

INVESTMENT CASES

DATA TEMPLATES, including commentary

PRICE CONTROL FINANCIAL MODEL

COST-BENEFIT ANALYSIS MODEL

ANNEXES